



HELSEPLATTFORMEN
for pasientens helsetjeneste

**Procurement of an
EHR solution
with adjacent systems and services**

Invitation to Dialogue

Appendix C3 Customers

Case number: 2016/238

History

Version	Responsibility	Date	Comments/Changes
v1.0	Helseplattformen	02.02.2017	Version v1.0 sent to the Contractors

Content

1	General	4
2	The Central Norway Health Region Health Trusts	4
3	The Municipalities in the Central Norway Health Region	5
4	Other Customer Options	8
5	Procedure for exercising Options	8

Tables

Table 1 - Health Trusts.....	5
Table 2 - Municipalities in Sør-Trøndelag that have given Helseplattformen power of attorney	5
Table 3 - Municipalities in Nord-Trøndelag that have given Helseplattformen power of attorney	6
Table 4 - Municipalities in Møre og Romsdal that have given Helseplattformen power of attorney	7

List of Annexes

Annex 1 - Information about specialist and primary health services in Central Norway

1 GENERAL

This Appendix lists the Customers under the Contract. The Customers comprise the Central Norway Regional Health Authority (“HMN”) and its Health Trusts, the City of Trondheim, as well as the other municipalities in the Central Norway Health Region¹ (84 municipalities). The EHR solution is for the municipalities purchased in the form of options. Additionally General Practitioners (GPs) in the region and any other actor, both public entities, and other non-profit and/or privately owned providers of health services in the Central Norway Health Region, shall be regarded as Customers, and have options to take part in the EHR solution if designated by Helseplattformen. A further description of the Customers is provided in this Appendix.

The Customers are organised and financed in various ways, but have in common that they are a part of the Central Norway Health Region. The list of Customers thus expresses the broad cooperation that comprises Helseplattformen, to the benefit of the patient. The list of Customers reflects the current organisational structure. It must be expected that there will be changes to this structure during the Term.

The rights and obligations under the Contract are executed by Helseplattformen on behalf of the Customers. A common entity will act/be responsible on behalf of the Customers towards the Contractor.

During the Term of this Agreement the organisational structure and ownership of the Customers or the entity executing rights and obligations on behalf of the Customers may be changed due to re-organisation or from organic growth, from mergers, acquisitions or divestitures. Irrespectively, the new entities will be governed by the Contract regardless of whether the reorganisation concerns HMN or the municipalities or otherwise.

Note that in general, all deliveries and pre-requisites or assumptions relevant for the implementation of the EHR solution, both related to the Contractor’s Deliverables and the Customer Furnished Assets (CFA), cf. *Appendix C7*, shall be taken into account in the Contractor’s Project and Progress Plan, cf. *T Appendix 3*.

2 THE CENTRAL NORWAY HEALTH REGION HEALTH TRUSTS

The specialist health services in the Central Norway Health Region, comprising of the Central Norway Regional Health Authority (HMN) and their Health Trusts/subsidiaries as set out in Table 1, shall be regarded as Customers under the Contract. Enterprises established by, or contracted by HMN and/or the Health Trusts to deliver health services in the Central Norway Health Region shall also be regarded as Customers.

¹ Geographical area comprising the counties of Møre og Romsdal, Sør-Trøndelag and Nord-Trøndelag along with Bindal municipality in Nordland county

Table 1 - Health Trusts

Health Trusts
Central Norway Regional Health Authority (HMN)
Helse Møre og Romsdal HF
Helse Nord-Trøndelag HF
St. Olavs Hospital HF
Sykehusapotekene i Midt-Norge HF

3 THE MUNICIPALITIES IN THE CENTRAL NORWAY HEALTH REGION

The 85 municipalities, together with enterprises established by, or contracted by, the municipalities to deliver health services, in the Central Norway Health Region, shall be regarded as Customers under the Contract.

Helseplattformen has received powers of attorney from the eighty five (85) municipalities listed in the following tables. The tables below list all the municipalities along with the population and each municipality's categorisation as either a Small, Medium or Large municipality.

Table 2 - Municipalities in Sør-Trøndelag that have given Helseplattformen power of attorney

Municipality	Population (number of citizens 1.1.2016 ²)	Categorisation
Agdenes	1 733	Small
Bjugn	4 779	Small
Frøya	4 799	Small
Hemne	4 260	Small
Hitra	4 622	Small
Holtålen	2 031	Small
Klæbu	6 067	Medium
Malvik	13 738	Medium
Meldal	3 954	Small
Melhus	16 096	Medium
Midtre Gauldal	6 298	Medium
Oppdal	6 886	Medium
Orkdal	11 779	Medium
Osen	976	Small
Rennebu	2 562	Small
Rissa	6 644	Medium
Roan	961	Small
Røros	5 635	Medium

² <https://www.ssb.no/befolkning/statistikker/folkemengde/kvartal/2016-05-12?fane=tabell&sort=nummer&tabell=265361>

Municipality	Population (number of citizens 1.1.2016 ²)	Categorisation
Selbu	4 132	Small
Skaun	7 755	Medium
Snillfjord	978	Small
Trondheim	187 353	Large
Tydal	851	Small
Ørland	5 209	Medium
Åfjord	3 272	Small

Table 3 - Municipalities in Nord-Trøndelag that have given Helseplattformen power of attorney

Municipality	Population (number of citizens 1.1.2016 ²)	Categorisation
Flatanger	1 103	Small
Fosnes	633	Small
Frosta	2 631	Small
Grong	2 466	Small
Høylandet	1 250	Small
Inderøy	6 769	Medium
Leka	562	Small
Leksvik	3 531	Small
Levanger	19 610	Medium
Lierne	1 375	Small
Meråker	2 523	Small
Namdalseid	1 622	Small
Namsos	13 010	Medium
Namsskogan	867	Small
Nærøy	5 126	Medium
Overhalla	3 825	Small
Røyrvik	469	Small
Snåsa	2 139	Small
Steinkjer	21 781	Large
Stjørdal	23 308	Large
Verdal	14 885	Medium
Verran	2 527	Small
Vikna	4 387	Small
Bindal	1 464	Small

Table 4 - Municipalities in Møre og Romsdal that have given Helseplattformen power of attorney

Municipality	Population (number of citizens 1.1.2016 ²)	Categorisation
Aukra	3 518	Small
Aure	3 536	Small
Averøy	5 826	Medium
Eide	3 467	Small
Fræna	9 717	Medium
Giske	8 094	Medium
Gjemnes	2 593	Small
Halsa	1 547	Small
Haram	9 200	Medium
Hareid	5 189	Medium
Herøy	8 972	Medium
Kristiansund	24 526	Large
Midsund	2 088	Small
Molde	26 732	Large
Neset	2 970	Small
Norrdal	1 652	Small
Rauma	7 492	Medium
Rindal	2 036	Small
Sande	2 559	Small
Sandøy	1 270	Small
Skodje	4 620	Small
Smøla	2 141	Small
Stordal	1 020	Small
Stranda	4 598	Small
Sula	8 952	Medium
Sunndal	7 160	Medium
Surnadal	5 969	Medium
Sykkylven	7 675	Medium
Tingvoll	3 103	Small
Ulstein	8 430	Medium
Vanylven	3 256	Small
Vestnes	6 611	Medium
Volda	9 037	Medium
Ørskog	2 310	Small
Ørsta	10 677	Medium
Ålesund	46 747	Large

4 OTHER CUSTOMER OPTIONS

The EHR solution will potentially be used by entities who are given the right to become users of Helseplattformen which in such a case shall also be regarded as Customers. These entities includes:

- General Practitioners (“fastleger”)
- Non-profit foundations
- Private institutions
- Contract specialists (“avtalespesialister”)
- The National Air Ambulance Services of Norway

5 PROCEDURE FOR EXERCISING OPTIONS

The Customer may exercise Options as set out in the *Bridging Contract, Chapter 5*.